Honeywell

ATTENTION!

This Honeywell Executive Safe includes a new Dual User Code Digital Lock. This update replaces the User Code Programming Instructions located on Page 3 of the Owner's Manual for Executive Safe Models 3014D, 3018D, 3024D, 3032D, 3114D, 3118D, 3124D, 3132D, 3310D, 3330D, 3350D, 3410D, 3430D, & 3450D

DUAL USER CODE DIGITAL LOCK



PRIMARY & SECONDARY USER CODE PROGRAMMING INSTRUCTIONS

IMPORTANT UPDATE!

PRIMARY & SECONDARY USER CODES

Your new safe is equipped with a digital lock that can be operated with two separate user codes. You will need to program these user codes with your own 3-8 digit user codes. It is recommended that you record your new user codes and keep in a secure location away from the safe. You must program the Primary user code first. After the Primary user code is programmed and tested you can then proceed to program the Secondary user code.

PRIMARY USER CODE

UNLOCK AND OPEN SAFE

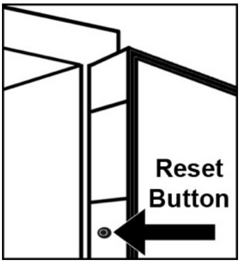
IMPORTANT: Always make sure that the spindle handle is turned counterclockwise to the left before entering user code.

1. Open your new safe by entering **1-2-3-4-5-6** followed by the **#** key on the keypad.
2. After user code is entered, the keypad will beep once and the green LED will light up.
3. Turn the spindle handle to the right (clockwise) to open.

NOTE: You must open the safe within 5 seconds or the safe will relock.

PROGRAM THE PRIMARY USER CODE

1. With door open, locate and press the red reset button located on the inside edge of the door (see illustration), the keypad will beep twice and the green LED will light up.
2. Enter a new **3-8 digit** Primary user code followed by the **#** key. The green LED will light up and the keypad will beep.
3. Immediately re-enter the new **3-8 digit** user code a second time followed by the **#** key and the green LED will flash twice and the keypad will beep twice.
4. This new Primary user code is now active.



TEST THE PRIMARY USER CODE

1. With door open, rotate handle counterclockwise to put door bolts in lock position.
2. Enter the new **3-8 digit** Primary user code followed by the **#** key. The green LED will light up and the keypad will beep.
3. Rotate the spindle handle clockwise within 5 seconds.
4. The lock bolts should recede into the unlocked position when the handle is turned.

REPROGRAM A NEW PRIMARY USER CODE

In the future, this user code can always be changed by opening the safe and using the reset button.

1. Once the safe door is open, locate and press the small reset button located on the inside edge of the door, the keypad will beep twice and the green LED will light up.
2. Enter a new **3-8 digit** Primary user code followed by the **#** key, the green LED will again light up and the keypad will beep.
3. Immediately re-enter the new **3-8 digit** user code a second time followed by the **#** key and the green LED with flash twice and the keypad will beep twice.
4. This new Primary user code is now active and the old Primary user code is deleted.

SECONDARY USER CODE

PROGRAM THE SECONDARY USER CODE

Once you have successfully programmed the Primary user code, you can proceed to programming the Secondary user code. The Secondary user code is programmed using the Digital Keypad and it is not necessary to open the safe to proceed.

1. Using the keypad, press the ∗ button twice (∗-∗)
2. Enter the factory default user code **1-2-3-4-5-6** followed by the **#** key into the keypad.
3. The green LED with light up once and the keypad will beep twice.
4. Enter a new **3-8 digit** Secondary user code followed by the **#** key and the green LED will again light up and the keypad will beep.
5. Immediately re-enter the new **3-8 digit** Secondary user code a second time followed by the **#** key and the green LED will flash twice and the keypad will beep twice.
6. After the new secondary user code is programmed, the factory preset user code will be erased and the safe can only be unlocked using your new Primary or Secondary user codes.

IMPORTANT: To change the secondary user code, the current user code will be required. For this reason, it is very important that it is recorded and kept in a secure location away from the safe.

TEST THE SECONDARY USER CODE

1. With door open, rotate handle counterclockwise to put door bolts in lock position.
2. Enter the new **3-8 digit** Secondary user code followed by the **#** key. The green LED will light up and the keypad will beep.
3. Rotate handle clockwise within 5 seconds.
4. The lock bolts should recede into the unlocked position when the handle is turned.

REPROGRAM A NEW SECONDARY USER CODE

1. Using the keypad, press the ∗ button twice (∗-∗)
2. Enter the current **3-8 digit** Secondary user code followed by the **#** key into the keypad.
3. The green LED with light up once and the keypad will beep twice.
4. Enter a new **3-8 digit** secondary user code followed by the **#** key and the green LED will again light up and the keypad will beep.
5. Immediately re-enter the new **3-8 digit** secondary user code a second time followed by the **#** key and the green LED will flash twice and the keypad will beep twice.

OPENING/CLOSING SAFE WITH USER CODES

1. Make sure the spindle handle is positioned to the left and enter your new user code into the keypad followed by the # key.
2. The keypad will beep once, green LED will light up and the lock will click. Turn the handle clockwise to the right to open the safe.
3. To lock, close the door and turn the spindle handle counterclockwise to the left.

LOST OR FORGOTTEN USER CODES

LOSS OF PRIMARY USER CODE

If the **3-8 digit** Primary user code is lost or forgotten you can enter a new **3-8 digit** Primary user code by opening the safe with the **3-8 digit** secondary user code and using red reset button located on the inside edge of the door.

Once the safe is open follow the instruction on how to "**REPROGRAM A NEW PRIMARY USER CODE**" located at the bottom of page 1

LOSS OF SECONDARY USER CODE

If the **3-8 digit** Secondary user code is lost or forgotten you will not be able to reprogram a new Secondary user code.

You will be able to continue using the safe with the **3-8 digit** Primary user code but will lose the ability to have a Secondary user code.

IMPORTANT: To avoid losing the ability to continue using a Secondary user code it is very important that the **3-8 digit** Secondary user code is recorded when it is programmed and kept in a secure location away from the safe.

LOSS OF BOTH PRIMARY AND SECONDARY USER CODES

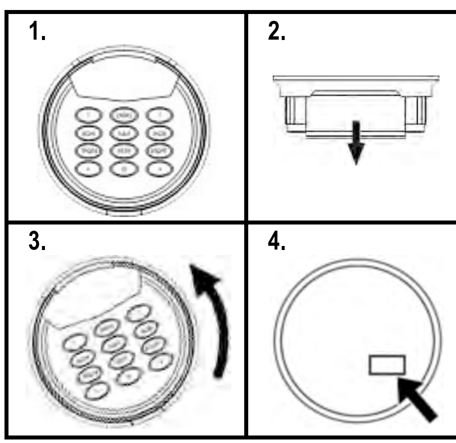
If both the Primary user code and Secondary user codes are lost, you may open the safe using the Emergency Override Access key and use the red user code reset button to reprogram the **3-8 digit** Primary user code.

The instructions for opening the safe with the Emergency Override Access key are below.

OVERRIDE ACCESS KEY

Your safe is equipped with an emergency override access key lock which allows immediate access in case you forget your User codes or the batteries need replacing.

1. To access the compartment, locate the tab at the top of the keypad.
2. Place your hand on the keypad tab and pull forward.
3. With the tab pulled forward, rotate the keypad counterclockwise to the left and pull keypad out.
4. Insert the override key into the keyhole on the inside of the lock and turn the key to the right to unlock the safe.
5. Once the safe is opened, position the keypad back onto the mounted bracket and rotate clockwise to the right to lock in place.



SECURE LOCKOUT PERIOD

If the wrong user code is entered into the keypad 4 consecutive times in a row, the keypad will automatically revert to the lockout mode and you will not be able to open the safe using the digital keypad for 3 minutes. During the lockout period entry can be made using the emergency override key. Continued entry of the wrong user code will cause additional 3 minute lockouts until the proper user code is entered.

Models 3310D, 3330D, 3350D 3410D, 3430D & 3450D

EXECUTIVE /JEWELRY SAFE
WITH PROGRAMMABLE DIGITAL LOCK



Read this manual carefully and never store it inside the safe!

Models 3310D, 3330D, 3350D 3410D, 3430D & 3450D

EXECUTIVE / JEWELRY SAFE

PACKAGE CONTENTS

1 – Executive / Jewelry Safe
1 – Operation Manual
2 – Override Access Keys
2 – Removable Gun Racks (3350D & 3450D only)
1 – Removable Storage Shelf (3330D, 3350D, 3430D, & 3450D only)
2 – Removable Carpeted Storage Shelves (3350D & 3450D only)
4 – Shelf Support Clips (3330D, 3430D) / (20) 3350D, & 3450D
4 – “AA” Batteries
1 – Mounting Kit w/ Bolts

ATTENTION

DO NOT RETURN SAFE TO STORE!

For missing parts or difficulty operating your safe, please contact our Consumer Assistance Department by telephone.

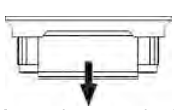
Store will not accept returned products without prior authorization. You must first contact our consumer assistance department.

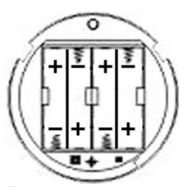
US/Canada 1-877-354-5457 (Toll Free)
Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)
Australia 0011-800-5325-7000 (Toll Free)
Germany/New Zealand 00-800-5325-7000 (Toll Free)

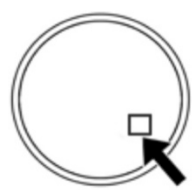
Other Countries XX*-310-323-5722
XX*- Dial U.S. Country Code first (Toll Charges Apply)

LOCK OVERVIEW


Keypad


Keypad removal tab


Battery compartment


Override key hole

SAFE SERIAL NUMBER

Whenever contacting our Consumer Assistance Department, you will need to provide them with the serial number of your safe.



Your safe’s serial number is on a tag that is located on the front of the safe in the lower right corner.

IMPORTANT: Do Not Remove Safe I.D. Tags!

NOTE: Record your safe’s serial number and combination and store in a secure location OTHER THAN YOUR SAFE.

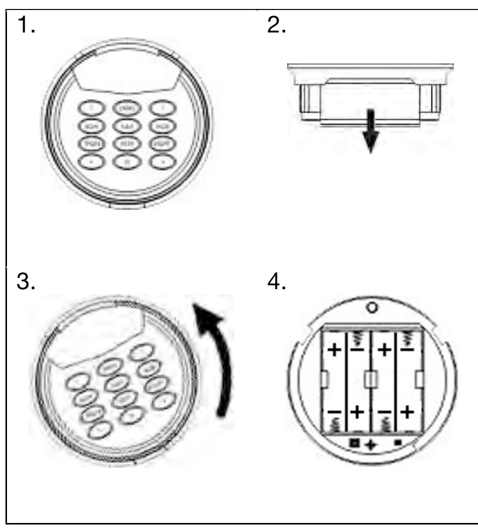
SAFETY PRECAUTIONS

The safe door is heavy. Do not open the door with the safe on an uneven or unstable floor. Hanging on an open door may cause the safe to tip forward when not secured to a wall or the floor, resulting in serious injury or death to yourself or others. If you have small children in your home, please make sure you never leave your safe unsecured. It is possible for small children to climb inside your safe and become locked in. This could result in serious injury or death.

INSTALL BATTERIES

For your convenience, we have included 4 “AA” Alkaline Batteries that provide the power for the electronic locking system. These batteries must be installed before using your safe. The battery compartment is located behind the digital keypad

1. To access the compartment, locate the tab at the top of the keypad.
2. Place your hand on the keypad tab and pull forward.
3. With the tab pulled forward, rotate the keypad counterclockwise to the left and pull keypad out.
4. Install the 4 “AA” batteries on the inside of the battery compartment. Proper installation of the batteries will cause the keypad to beep twice and the green LED to light up.
5. Once the batteries are installed, position the keypad back onto the mounted bracket and rotate clockwise to the right to lock in place.



UNLOCK & OPEN YOUR NEW SAFE

DOOR HANDLE

The handle spindles have been shipped inside the Styrofoam cover on the outside of the safe door and should be installed before opening safe the first time.

UNLOCK AND OPEN THE SAFE

1. Always make sure that the spindle handle is turned counterclockwise to the left before entering code.
2. Enter the preset factory code “1 2 3 4 5 6” followed by # key into the keypad.
3. If the correct code is entered, the keypad will beep once, the green LED will light up and you will hear a click indicating the spindle handle can be turned to the right (clockwise) to open. NOTE: You have approximately 5 seconds to open the safe. If you wait any longer, the safe will relock and you will have to reenter the code to open.

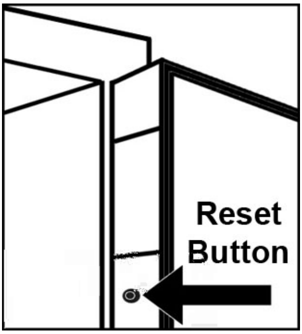
SECURE LOCKOUT PERIOD

If the wrong code is entered into the keypad 4 consecutive times in a row, the keypad will automatically revert to the lockout mode and you will not be able to open the safe using the digital keypad for 3 minutes. During the lockout period entry can be made using the emergency override key. Continued entry of the wrong code will cause additional 3 minute lockouts until the proper code is entered.

PROGRAMMING NEW USER CODE

CHANGING THE USER CODE

1. Using the factory preset code, “1 2 3 4 5 6” followed by # key, unlock the safe and open the door.
2. Locate and press the small red reset button (see illustration) on the back of the door and the keypad will beep twice and the green LED will light up.
3. Input a new 3-8 digit passcode followed by the # key and the green LED will light up once.
4. Reenter the same code a second time followed by the # key. If the new code has been properly entered and accepted the green LED will flash twice and the keypad will beep twice.
5. This new personal passcode replaces the preset code and the preset code will no longer open the safe.



TEST NEW PASS CODE

1. With door open, rotate handle counterclockwise to put door bolts in lock position.
2. Enter new code (3 to 8 digits) followed by “ # ”.
3. Green light is on; rotate handle clockwise within 5 seconds.
4. Lock bolts should recede into the unlocked position.

OPENING/CLOSING THE SAFE WITH NEW PASSCODE

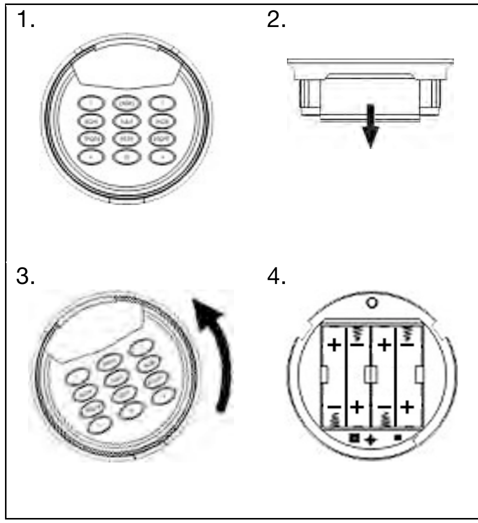
1. Make sure the spindle handle is positioned to the left and enter your new code into the keypad followed by the # key.
2. The keypad will beep once, green LED will light up and the lock will click. Turn the handle clockwise to the right to open the safe.
3. To lock, close the door and turn the spindle handle counterclockwise to the left.

REPLACING BATTERIES IN LOCK

NOTE: The pass code will not be erased if the batteries become weak or are removed. Dead or weak batteries should always be removed promptly.

If your batteries are dead and you cannot open the safe by using the digital keypad, you must use the override access key (see below) to open safe and access the battery compartment.

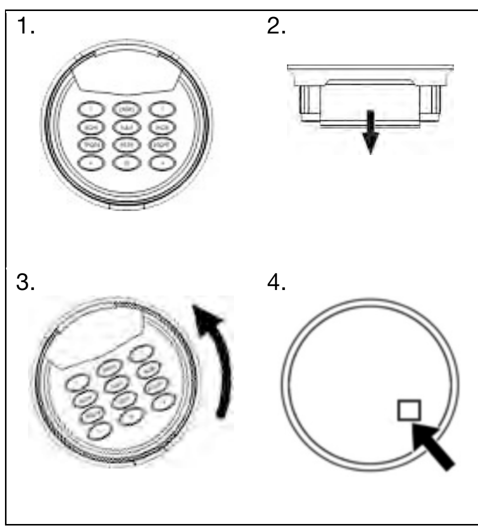
1. To access the compartment, locate the tab at the top of the keypad.
2. Place your hand on the keypad tab and pull forward.
3. With the tab pulled forward, rotate the keypad counterclockwise to the left and pull keypad out.
4. Install the 4 “AA” batteries on the inside of the battery compartment. Proper installation of the batteries will cause the keypad to beep twice and the green LED to light up.
5. Once the batteries are installed, position the keypad back onto the mounted bracket and rotate clockwise to the right to lock in place.



OVERRIDE ACCESS KEY

Your safe if equipped with an emergency key lock, which allows immediate access in case you forget your Pass code, or the batteries need replacing.

1. To access the compartment, locate the tab at the top of the keypad.
2. Place your hand on the keypad tab and pull forward.
3. With the tab pulled forward, rotate the keypad counterclockwise to the left and pull keypad out.
4. Insert the override key into the keyhole on the inside of the lock and turn key to the right to unlock the safe.
5. Once the safe is opened, position the keypad back onto the mounted bracket and rotate clockwise to the right to lock in place.



APPROPRIATE USE

This Executive Safe protects records and many other valuables. Testing shows that the interior temperature of the safe remains below 350°F (177°C) for 30 minutes during a fire up to 1400°F (760°C) when used properly. Your safe must be closed and latched in order to properly protect the contents from fire.

PLACEMENT OF SAFE

Proper installation and anchoring are critical to the security of your safe.

Install near a load-bearing wall to support the weight of the safe.

To help protect the exterior finish of your safe, install inside in a dry location where there is climate control (heat in the winter and cooling in the summer).

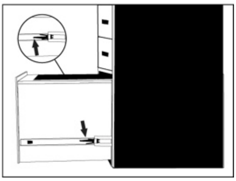
This safe has been designed to withstand a certain amount of heat during a fire. Generally speaking, fire safes perform better in lower levels of a home (like the basement) where fire temperatures are lower. Additionally, placement of your safe away from potential hot spots (areas where flammable materials are stored) will improve your chances that your safe and its contents will perform better in a home fire. No safe is completely fireproof. If the fire reaches a high enough temperature for long periods, fire damage will occur.

MOVING YOUR SAFE

Before moving your safe, verify the load bearing weight of the floors and stairs, and types of flooring the safe will be moved over (tile, wood, and other flooring can be damaged by the weight of the safe). To determine whether or not your safe will make it through doorways, stairs or corners take the empty safe box and see if it will fit all the way through to its final location.

ANCHORING YOUR SAFE

You may bolt the safe to the floor to increase protection from theft and resistance to tipping. This safe was manufactured with bolt down hole(s) pre-drilled in the floor panel. To secure your safe to the floor:



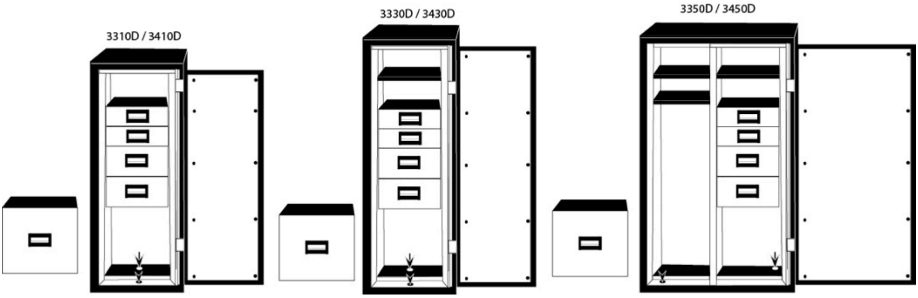
1. Unlock the safe and Pull the file drawer out until it stops. On each of the drawer glides there is a small plastic latch. To remove the drawer you need to simultaneously push down on the right side latch while pulling up on the left side latch and pull the drawer forward as you do. This will release the drawer from the drawer glides and allow the drawer to be removed.

2. Locate the pre-drilled hole(s) on the floor panel

3. Anchor the safe using the mounting hardware kit, which includes lag screws and anchors.

NOTE: Bolting/unbolting of the unit is at the consumer’s expense and discretion. LH Licensed Products is not responsible for any costs incurred.

If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.



CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

CLEAN HANDS - Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

CLEAN SAFE – To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

MOISTURE – We recommend that you place delicate items such as pictures or intricate jewelry into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity. For optimum performance, the safe should be opened and aired out for at least 20 minutes every two weeks.

For future reference, store this Operation and Installation Guide in a secure area away from the safe. DO NOT DISCARD!

INSTALLING SHELVES

Note: Quantity of included shelves and gun racks will vary depending on the model

1. Remove shelf, gun rack and shelf support clips from protective wrapping.
2. Determine the desired location of your shelf and/or gun rack and note the corresponding support guide slots on the vertical standards that are best suited to support the shelf in that location.
3. Insert (1) support clip into each of the vertical standards. The top of the support clip should be placed into the selected slot first and then the bottom of clip will lock in place when pushed back.
4. IMPORTANT: Make sure all clips (4) are installed at the same height on the vertical standards so that the shelf is level.
5. Install the shelf into position by placing inside the safe (tilting if necessary) and lowering into position on the support clips.

ORDERING ADDITIONAL SAFE / STORAGE BOX KEYS

The following information is required to order keys for either the safe or the locking storage box:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. ORDER INFORMATION

CONTACT INFORMATION

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT INFORMATION

- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

3. METHOD OF PAYMENT

- Telephone:
  Visa or MasterCard
- Mail:
  Check or Money Order

NOTE: For pricing please contact Consumer Assistance.
Contact information is located on the back cover of this manual

Terms subject to change without prior notification.

LIMITED WARRANTY

LH Licensed Products, Inc., (“LHLP, Inc.”) warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser’s sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

CONSUMER ASSISTANCE

EMAIL (Best Contact Method):	LHLPCustomerService@LHLPinc.com
WEBSITE:	www.Honeywellsafes.com
ADDRESS:	Consumer Assistance Dept. LH Licensed Products, Inc. 860 East Sandhill Avenue Carson, CA 90746 USA
TELEPHONE:	**US/Canada** 1-877-354-5457 (Toll Free) **Mexico** 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free) **Australia** 0011-800-5325-7000 (Toll Free) **Germany/New Zealand** 00-800-5325-7000 (Toll Free) **Other Countries** XX*-310-323-5722 (Toll Charges Apply) XX*- Dial U.S. Country Code first
CALL CENTER HOURS:	**US/Canada** 7am – 5pm (PST**) Mon – Fri
CALL BACK HOURS:	**Other Countries** 7am – 8pm (PST**) Mon – Fri PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:
If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make our best effort to contact you and help to answer any of your questions or concerns.

Manufactured by
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746

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